



3 cont.	<p><b>d) NDD Foundation Trust-</b> all urgent referrals normal waiting time; delays with routine and non-urgent cases. Staff shortage.  As with Primary Care, Secondary Care COVID has dictated new ways of working. JG this will aid local involvement.</p>	NC
4.	<p><b>AOB</b>  Suggestion- New GP to be invited to meet the PRG Group.  Drug Co. research initiative to recruit a patient cohort explained.  When will ear syringing be reinstated? This had been identified as a high risk procedure- to recommence.  General discussion around how an issue agreed at patient level gets lost/changed by the time it is passed up the chain and then implemented. Thought a possible causes is the final decision makers are removed from patients and unaware of delivery issues.</p>	<p>JG  JW  NC, JW</p> <p>All</p>
5.	<p><b>Meeting closed 11:30</b>  Next meeting Via Zoom Wednesday 6<sup>th</sup> January 202  Agenda item to Nancye 1 week prior to meeting please</p>	